

## THE DISTRICT CO-OPERATIVE CENTRAL BANK Ltd., VIZIANAGARAM-535002

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The District Cooperative Central Bank Ltd., Vizianagaram has been functioning in the district since 1916 and serving the rural farmers and customers by providing various banking facilities and other needs required for Agriculture through 19 branches plus Central office and 95 PACS affiliated to the Bank.

## <u>Bank Privacy Policy</u>

During using this website or availing the products and services vide the online application forms and questionnaires **DCCB Vizianagaram**, may become privacy to the personal information of its Customers, including information that is of a confidential nature.

**DCCB Vizianagaram**, is strongly committed to protecting the privacy of its Customers and has taken all reasonable measures to protect the confidentiality of the Customer information and its transmission through the world-wide web and it shall not be held liable in any manner for disclosure of the confidential information in accordance with this Privacy Commitment or in terms of the agreements, if any, with the Customers or by reasons beyond its control.

**DCCB Vizianagaram**, endeavors to safeguard and ensure the security of the information provided by the Customer. **DCCB Vizianagaram**, uses 64-bit encryption, for the transmission of the information in online system, which is currently the permitted maximum level of encryption in India. The Customer would be required to cooperate with **DCCB Vizianagaram**, to ensure the security of the information, and it is recommended that the Customers choose their passwords carefully such that no unauthorized access is made by a third party. To make the password complex and difficult for other to guess, the Customers should use a combination of alphabets, numbers and special characters like !, @, #, \$ etc. The Customers should not disclose their password(s) to anyone or keep any written or other record of the password(s)such that a third party could access it.

**DCCB Vizianagaram**, undertakes not to disclose the information provided by the Customers to any person, unless such action is necessary to: -

- a) Conform to legal requirements or comply with legal process:
- b) Protect and defend **DCCB Vizianagaram** rights, interests or property;
- c) Enforce the terms and conditions of the products or services; or
- d) Act to protect the interests of **DCCB Vizianagaram**, or its members, or of other persons.
- e) The Customer authorizes DCCB Vizianagaram, to exchange, share, part with all information related to the details and transaction history of the Customers to banks / financial institutions / credit bureaus / Agencies / participation in any telecommunication or electronic clearing network as may be required by law, customary practice, credit reporting, statistical analysis and credit scoring, verification or risk management and shall not hold DCCB Vizianagaram, liable for use or disclosure of this information.

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**DCCB Vizianagaram** will limit the collection and use of Customer information only on a need-to-know basis to deliver better service to the Customers. **DCCB Vizianagaram**, may use and share the information provided by the Customers and third parties for providing services, and notifying or contacting the Customers regarding any problem with, or the expiration of, such services.